



Membership Terms and Conditions

1. Clients are expected to keep a schedule that allows them to fulfill all of their sessions throughout this agreement. Regardless of membership, JumpStart, or challenge, no sessions or time will carryover from month-to-month unless specified. All time/sessions are either used or they are forfeited.
2. All Auto-Payment Memberships require a valid credit card or checking/savings account to be stored on a protected computer file.
3. Insufficient funds/declined payments: Please note that you will be held responsible for credit fees if your billing account has insufficient funds or declined payments. You will be charged the credit card reprocessing fee of \$5.00 for each occurrence.
4. Your first payment will be made on the FIRST DAY of your scheduled training. Subsequent payments will be deducted on the first of the month, every month thereafter, unless you cancel your membership. JumpStarts, Challenges, or special offers will NOT renew automatically unless specified ahead of time.
5. Cancellation Policy. 15-DAYS NOTICE is REQUIRED via email to info@powerstrengthpro.com to cancel your membership. To cancel an annual membership, 15-DAYS NOTICE IS REQUIRED AND \$200 CANCELLATION FEE MUST BE APPLIED.
6. Semi-private and private sessions require a minimum of 24 hr. notice to cancel a session to avoid charges for that session.
7. All members are required to use ZenPlanner to schedule and reserve their sessions. This policy also acts as our courtesy policy to fellow members to view, and reserve, based on an accurate schedule.
8. In order to cancel or reschedule a Thrive session, members are required to "un-reserve" in ZenPlanner a minimum of 2 hours prior to session start time to avoid forfeiting the session they do not attend.
9. You may put annual membership on hold (aka "freeze") for any reason for one time period of 30 consecutive days. You must notify PowerStrength Training Systems in writing of the date you wish to put your membership on hold. During this freeze-period you will not be billed your regular monthly dues and you may not use our facilities or any of our programs or services. Following the expiration of your freeze period, you will automatically be billed your regular monthly dues. Your commitment period will be extended by the amount of time your membership is on hold.
10. PowerStrength Training Systems reserves the right to cancel all sessions should severe weather occur, a national holiday, an emergency or bizarre scheduling issue arise. PowerStrength Training Systems facilities close on, or around, Easter, Memorial Day, 4th of July, Labor Day, Thanksgiving, Christmas, and New Year's Day. An altered schedule may also be in effect during holiday breaks or spring break. Group sessions are not rescheduled.
11. PowerStrength Training Systems shall provide 30 days' notice to current paying members for any changes in rates to their membership.
12. It is our policy at PowerStrength that no client/member can solicit other clients/members for outside product sales for personal gain, while on PowerStrength property, or during a session.